

**Arizona Zoological Society  
The Phoenix Zoo  
Volunteer Job Description**

**Job Title:** Puppets/Story Time Facilitator

**Department:** Experiences

**Supervisor:** Leader of Trail Experiences

**Supervises:** None

**Minimum Age:** 18

**Seasonal:** October – May. Mornings: Wednesdays, Thursdays, and/or Fridays

**General Statement:**

A puppet/story time facilitator works with a team to write puppet show scripts, present puppet shows, and/or facilitate interactive story times on zoo grounds. A puppet/story time facilitator must be creative and have a drive for public stage performance.

**Essential Duties:**

1. Provide quality customer service to both internal and external customers.
2. Present puppet shows.
3. Facilitate story time.
4. Participate in the development of new puppet show scripts.

This is by no means an exhaustive list of all responsibilities, skills, duties, requirements, efforts, or working conditions associated with the job. Management reserves the right to revise the job or to require that other or different tasks be performed when circumstances change (e.g. emergencies, changes in personnel, workload, rush jobs, or technological developments.)

**Qualifications:**

1. Ability to provide excellent customer service.
2. Ability to communicate with all age levels through good listening skills, friendliness, enthusiasm, positive attitude and humor.
3. Ability to work in a team environment.
4. Ability to perform on stage.