

EDUCATIONAL/YOUTH GROUP FIELD TRIP

How to Make Your Reservation

Thank you for your interest in visiting the Phoenix Zoo with your group!

We offer an educational rate for all youth-oriented groups of \$8.00 per person (including both children and adults) for admission to the Zoo for a minimum of 15 people. In order to qualify for these rates, all students must be accompanied by at least one adult (18 years and older) per 10 children. If you qualify as a ZooReach** school you are eligible for the \$4.00 rate per person.

On the next page is the Educational/Youth Group Field Trip Reservation Form. Complete the form and e-mail it to our office at <u>teamcallcenter@phoenixzoo.org</u> or fax it to: 602.914.4328. You are welcome to visit on any day of the year (with the one exception of December 25th when the Zoo is closed).

Seasonal Warning: Thursdays and Fridays in February, March and April are the busiest times of the year for field trips. If you are planning a trip during this time, please call our Reservations office at 602-914-4333 for availability. We limit group reservations each day to maximize your field trip experience, please make sure your actual group attendee number is within ten (10) people of the reservation amount, additional attendees will pay full price. Some dates may be full. We recommend visiting earlier in the week or during other months throughout the year when it is less crowded.

If you are interested in any of the additional programs, such as Guided Tours, Puppet Shows, or Special Needs Programs, other arrangements are required. Please complete the bottom portion of the form to reserve a program. Note their availability as listed on the Reservation Form. If the date or time you have chosen is not available, we will call you with other options to ensure we choose a time that maximizes your zoo experience.

IMPORTANT

Once your reservation has been entered into our systems, we will email you back a confirmation e-mail along with an Admission Check List and other details. The confirmation e-mail and Admission Check List are your "tickets" into the Zoo at your special rate and must be presented at the admission area the day of your visit. If you do not receive the confirmation paperwork within 48 hours of your fax, please call us at 602.914.4333. Please allow 10 days for mailed forms.

IMPORTANT

On the day of your visit, please have **one** representative from your school present the Admission Check List with exact group attendance numbers and payment at the admission gate. Any above this number will pay full price, we do not refund for overpayment. Name tags with the child's name and the name of the school/organization are recommended. **Cell phones** are an important communication tool and can assist Zoo staff in prompt resolution of most situations. Please make sure you have contact numbers for all of your chaperones.

Again, thank you for your interest in the Phoenix Zoo and enjoy your visit!

Reservations Contact:

Address: Phoenix Zoo Reservations

455 N. Galvin Pkwy Phoenix, AZ 85008

E-mail: <u>teamcallcenter@phoenixzoo.org</u>

Phone: **602.914.4333** Fax: **602.914.4328**

^{**} ZooReach schools are Title One Schools grades K-12 that have at least 50% of their entire enrollment in a free or reduced lunch program as listed by the Arizona Department of Education Health and Nutrition Services.



EDUCATIONAL/YOUTH GROUP FIELD TRIP RESERVATION FORM

Please complete all information and return via fax at 602.914.4328 or e-mail teamcalcenter@phoenixzoo.org

A CONFIRMATION WILL BE SENT TO YOU FOLLOWING THIS SUBMISSION

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Date of Visit:													as an agreement			
Alternate. Date:				Arriv	Arrival Time				ure Tin	ne		that students will be supervison at all times while on Zoo ground				
Full name of	school	or orgai	nizatio	n:												
Mailing addre	ess:															
City:					State:											
Main phone	number	:							_							
					Fax number:											
Teacher/Cor	tact na									itle:						
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Grade level o							u hav	e Pre-l	K plea	se fill o	out a sej	oarate res	servation for	rm for them.)		
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Other (p																
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Due to current capacity limits we are not offering discounted group rates for any of our experience venues. If your group would like to visit Stingray Bay, Carousel or Safari Cruiser we recommend visiting those locations as soon as you arrive to purchase tickets and reserve a time slot.

Guided Tours, Puppet Shows and our Special Needs classroom program will return at a later date.