

## YOUTH GROUP RESERVATIONS FORM

### How to Make Your Reservation

Thank you for your interest in visiting the Phoenix Zoo with your group!

We offer a Youth Group rate for qualified groups. Our Youth Group rates are \$15.00 per youth (3-17 years of age) and \$20 per chaperone within the minimum ratio of one chaperone (18 years and older) for every 10 youth group members and the maximum ratio of one chaperone for every four youth group members. To be eligible for the reduced youth group rate your organization must have a minimum of 15 people and adhere to the minimum one adult per 10 children policy.

[Click here to fill out the Youth Group Reservation Form.](#)

**Seasonal Warning:** Thursdays and Fridays during the months of February, March and April are the busiest times of the year. **We limit group reservations each day to maximize your experience.** Some dates may be full. We recommend visiting earlier in the week or during other months throughout the year when it is less crowded. We will contact you prior to booking if your date is not available.

If you are interested in any additional programs such as Guided Tours, other arrangements are required. Please complete the bottom portion of the form to reserve a program. If the date or time you have chosen is not available, we will call you with other options to ensure we choose a time that maximizes your Zoo experience.

### IMPORTANT

- Once your reservation has been entered into our systems, we will email you back a confirmation email. Your trip is not booked until you receive this email. If you do not receive the confirmation paperwork within one week of your request, please call us at 602.914.4333.
- We now require that payment or purchase orders be received and processed no later than **two business days** in advance of your visit for each person in your group. We will be issuing tickets in our system at that point and closing out your payment form. Payments can be made with business check mailed in advance, purchase order emailed in advance or credit card (Visa, MasterCard, American Express, Discover) over the phone. No refunds will be given after this payment is completed.
- Payments for any additional members of your field trip may be paid on site. We accept business checks, credit cards (Visa, MasterCard, American Express, Discover) and cash. **Please note that we no longer accept purchase orders on the day of entry.**
  - **IMPORTANT: Any additional group members must be paid for at one time and enter with the prepaid group.** Anyone not paying with and entering at the same time as the group will be charged the regular admission rate of \$39.95 for adults and \$29.95 for children ages 3-13. (It is up to your organization to collect money and pay for any adults or chaperones to be included at the youth group rate.) Additional tickets can be purchased online or at the admissions booth at the front of the Zoo at the regular admission price.

Again, thank you for your interest in the Phoenix Zoo and enjoy your visit!

Reservations Contact:

Address: **Phoenix Zoo Reservations**  
455 N. Galvin Pkwy  
Phoenix, AZ 85008

E-mail: [Reservations@phoenixzoo.org](mailto:Reservations@phoenixzoo.org) Phone: 602.914.4333